

ICD-10 MO HealthNet Provider Resources



MO HealthNet Division (MHD)
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What is ICD?

International Classification of Diseases (ICD)

- A set of codes to record and identify health conditions.
- Use the recording of ICD codes to see trends in health, track morbidity, and mortality.
- Insurers use ICD codes to classify conditions and determine reimbursement.

What is ICD-10?

- In 1990, the World Health Organization (WHO) recommended the ICD 10th edition diagnostic and procedure coding system.
- The diagnosis classification system was developed by the Centers for Disease Control (CDC) and Prevention for use in all United States of America health care treatment settings.
- WHO owns and publishes the classification.
 - WHO: <http://www.who.int/classifications/icd/en/>.
 - CDC: <http://www.cdc.gov/nchs/icd/icd10cm.htm>.

Two Components ICD-10

- ICD-10 CM ~ (Clinical Modification)
 - Used for diagnosis coding.
 - Replaces ICD-9 Vol. 1 & 2
- ICD-10 PCS ~ (Procedure Coding System)
 - Used in hospital inpatient settings for inpatient procedure coding **ONLY**.
 - Replaces ICD-9 CM Vol. 3

Transition to ICD-10

- ICD-9 has limited information about participants' medical conditions and hospital inpatient procedures.
- ICD-9 > 30 years old, contains outdated terms, and is inconsistent with current medical practice.
- ICD-9 structure limits the number of new codes that can be created, and many ICD-9 categories cannot be expanded.

ICD-10 for Everyone

- Diagnosis and inpatient procedure coding for everyone covered by the Health Insurance Portability and Accountability Act (HIPAA)
 - Not just those who submit Medicare or Medicaid claims!!
- Providers and billing services must comply with ICD-10:
 - All electronic transactions must use Version 5010 standards, which accommodates ICD-10 codes.
 - ICD-10 diagnosis codes must be used for all health care services provided in the U.S. ICD-10 procedure codes must be used for all hospital inpatient procedures.

Remember

- **Claims with ICD-9 codes for services provided on or after 10/1/15, cannot be paid!**



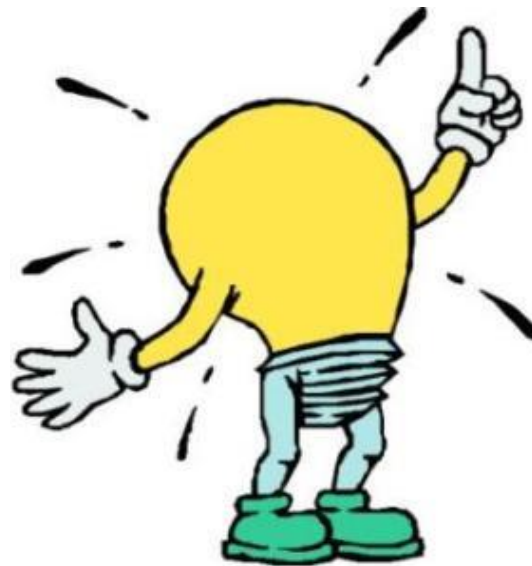
Use the Wrong Code Get...



A Few Things to Remember

➤ No changes

- Current Procedural Terminology (CPT)
- Health Care Procedure Coding System (HCPCS)
- Current Dental Terminology (CDT)



ICD-9 State

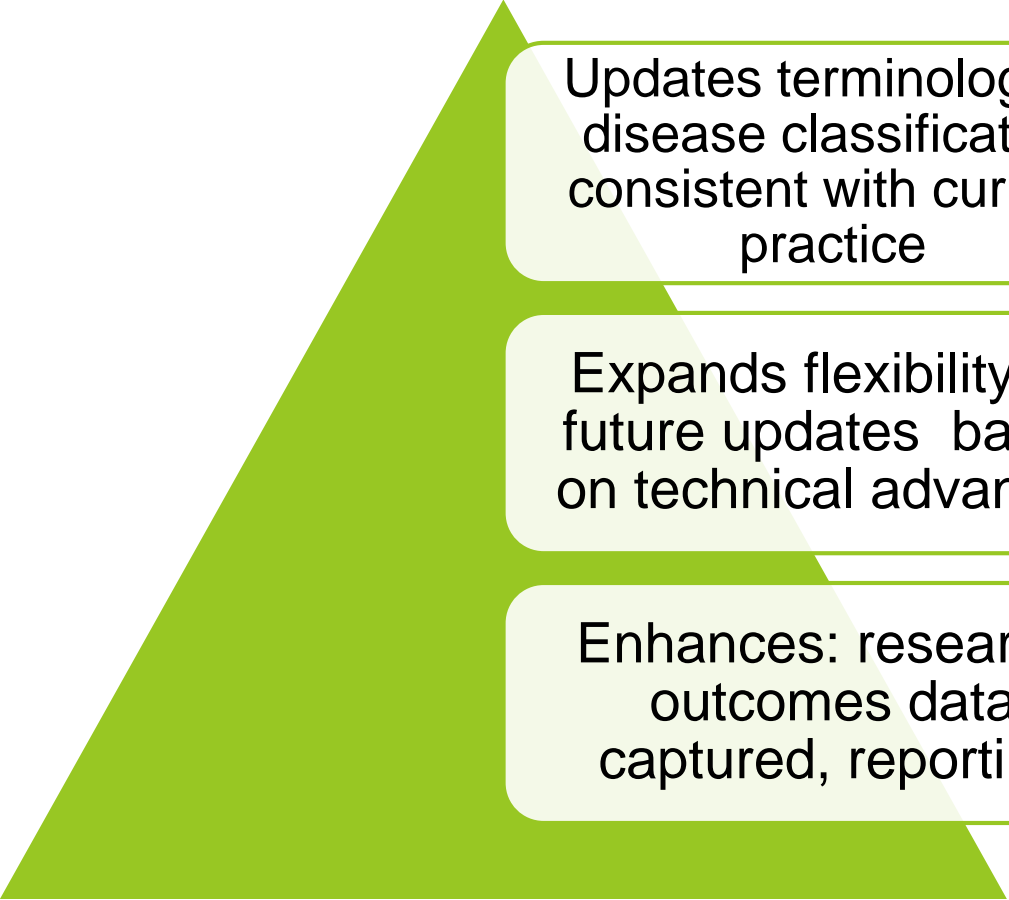


ICD-9 lacks the specificity & granularity needed to accurately reflect care provided

Technology & practice patterns have changed dramatically in 30 years

ICD-9 has run out of codes to accurately capture current medical practice

ICD-10 State



Updates terminology & disease classification consistent with current practice

Expands flexibility for future updates based on technical advances

Enhances: research, outcomes data captured, reporting

ICD-9 vs. ICD-10 Diagnosis Codes

ICD-9 Diagnosis Codes – 14,000 +	ICD-10 Diagnosis Codes – 75,000 +
3-5 Characters	3-7 Characters
Character 1 is numeric or alpha (E or V)	Character 1 is alpha Character 2 is numeric
Use of decimal after 3 rd character	Use of decimal after 3 rd character
Characters 2-5 are numeric	Characters 3-7 can be alpha or numeric Letter U is not used
	Use of dummy placeholder “X” for future code expansion

E codes reference External Causes of Injury & Poisoning in ICD-9.
E references the Endocrine system in ICD-10.

V codes reference Health Status & Contact with Health Services in ICD-9.
V – Y codes reference External Causes of Morbidity in ICD-10.

ICD-10 Diagnosis Code Structure

S 8 0 2 1 1 A

Category:

**Superficial
injury of knee
and lower leg**

Sub-categories:

**Other
superficial
injuries of knee**

Valid code:

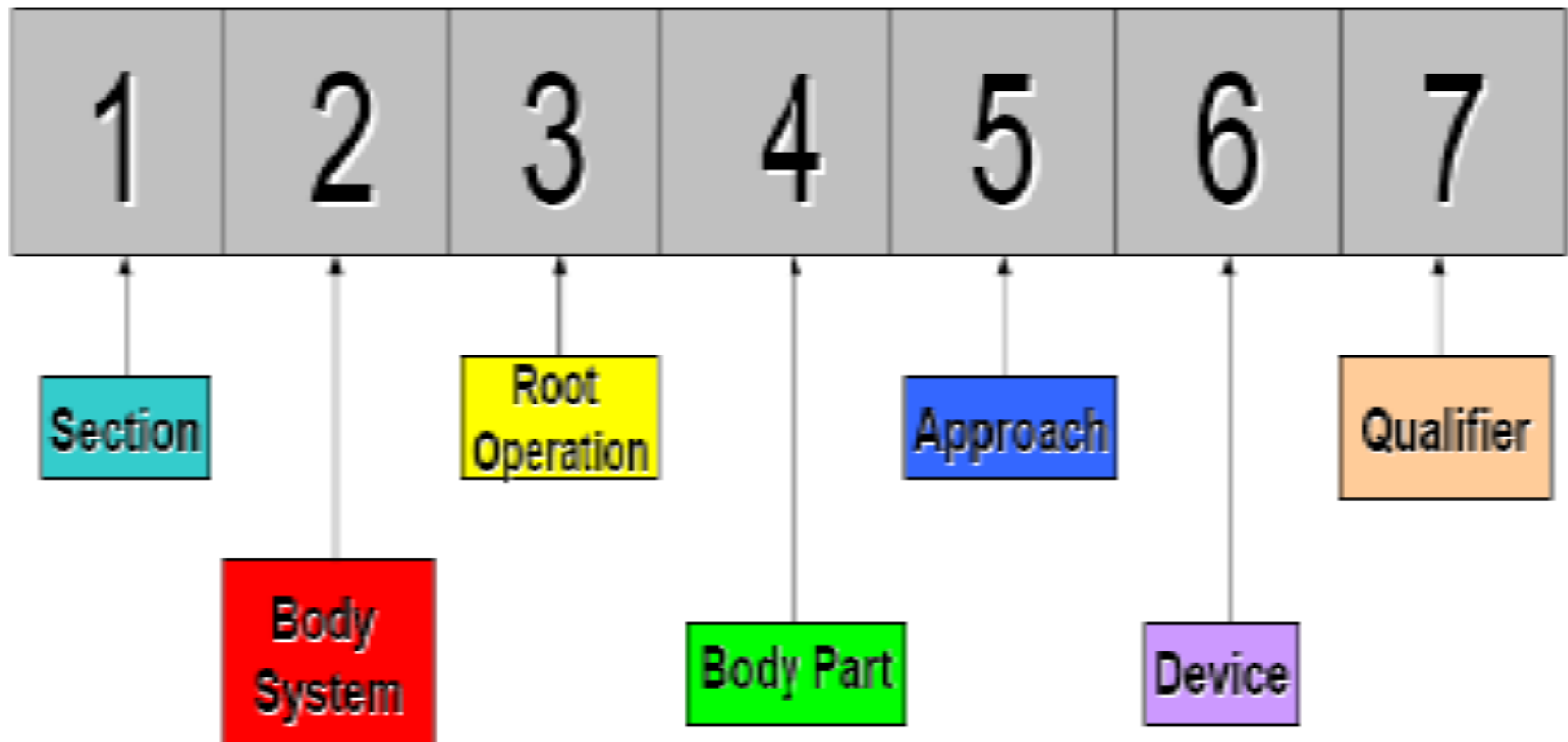
**Abrasion of
the right knee,
initial
encounter**

ICD-9 vs. ICD-10 Procedure Codes

ICD-9 Procedure Codes – 4,000 +	ICD-10 Procedure Codes – 87,000 +
3-4 Characters	7 Characters
All characters are numeric	Alpha or numeric
All codes have at least 3 characters	Numbers 0 -9 Letters A-H, J-N, P-Z Letters O & I are omitted
Example: Angioplasty has 3 codes	Example: Angioplasty – 1298 coding combinations

The increase in the number of procedure codes is driven by the increased specificity, granularity & laterality contained within the ICD-10 codes.

ICD-10 Procedure Code Structure



When to Use ICD-10

- Claims should not span months. Bill September 2015, on one claim, and bill October 2015, on a separate claim.
 - Not just separate lines, but separate claims.
- The date of service (DOS) determines the code, not filing date.
- Due to Timely Filing requirements, MHD system allows ICD-9 and ICD-10 claims based off the DOS.

ICD-9 or ICD-10?

- ICD-9 and ICD-10 codes may not be billed on same claim
- DOS prior to 10/1/15, use ICD-9 code
 - On or before 9/30/15
- DOS on or after 10/1/15, use ICD-10 code



Date Span on Claims

Medical, Outpatient, Home Health, Dental,
and Professional Crossover claim types:

(Start Date, From Date, Through Date)

- From and Through Date of Service will be used to determine whether the diagnosis code set value must be ICD-9 or ICD-10.
- ICD-9 Codes: From Date of Service and Through Date of Service are prior to October 1, 2015. (September 30, 2015, and prior)
- ICD-10 Codes: On and after October 1, 2015.

Date Span on Claims

Medical and for Professional Crossover claim types for Durable Medical Equipment (DME):
(Start Date, From Date)

- From Date of Service will be used to determine whether the diagnosis code set value must be ICD-9 or ICD-10.
- ICD-9 Codes: From Date of Service are prior to October 1, 2015. (September 30, 2015, and prior)
- ICD-10 Codes: On and after October 1, 2015.

Date Span on Claims

Inpatient, Nursing Home, or Institutional
Crossover claim types:

(Discharge Date, End Date, Through Date)

- Through Date of Service will be used to determine whether the diagnosis code set value must be ICD-9 or ICD-10.
- ICD-9 Codes: Through Date of Service or Discharge Date is prior to October 1, 2015. (September 30, 2015, and prior)
- ICD-10 Codes: Through Date of Service or Discharge Date is On and after October 1, 2015.

MHD Outreach

- Provider outreach in various areas of the state.
 - Publish bulletins, hot tips, and other outreach of the ICD-10 transition.
 - Calls to providers to determine their ICD-10 readiness.
 - Hosting a test region for the submission of ICD-10 claims.
 - Ready to accept ICD-10 compliant claims in 837 batches.
 - Free, online, ICD-10 compliant claims billing software through the www.eMOMED.com.
- **REMINDER: ICD-10 is effective October 1, 2015.**

ICD Resources

- www.CMS.gov/ICD10
- www.roadto10.org
- www.CDC.gov
- www.AHIMA.org
- www.ICD10watch.com
- www.AAPC.com
- <http://www.wedi.org/>
- www.wedi.org/topics/icd-10
- www.Healthcareitnews.com
- www.ICD10Monitor.com
- <https://www.aapc.com/icd-10/codes/>

National Resources for ICD-10

- ICD-10 is a national initiative and has been supported by CMS and many associations
 - www.cms.gov/medicare/coding/icd10
- Translation websites and CMS code lists/GEMS
 - <https://www.aapc.com/icd-10/codes/>
 - <https://www.cms.gov/Medicare/Coding/ICD10/2016-ICD-10-CM-and-GEMs.html>

FREE List ICD-10 CM/PCS Codes and FAQs

<https://www.cms.gov/Medicare/Coding/ICD10/index.html>

ICD-10

[Latest News](#)

[CMS ICD-10 Industry Email Updates](#)

[CMS Implementation Planning](#)

[Provider Resources](#)

[Medicare Fee-For-Service Provider Resources](#)

[State Medicaid ICD-10 Readiness](#)

[Payer Resources](#)

[Vendor Resources](#)

[Statute and Regulations](#)

[ICD-10-CM/PCS Frequently Asked Questions](#)

[2016 ICD-10 PCS and GEMs](#)

[2016 ICD-10-CM and GEMs](#)

[2015 ICD-10-CM and GEMs](#)

[2015 ICD-10 PCS and GEMs](#)

ICD-10



ICD-10

**Countdown to the
October 1, 2015
ICD-10 Compliance
Date:**

DAYS	HOURS	MINS	SECS
2	12	32	34



CMS Issues Clarifying Questions and Answers Related to the July 6, 2015 CMS/AMA Joint Announcement and Guidance Regarding ICD-10 Flexibilities

In response to questions from the health care community, CMS has developed a Frequently Asked Questions (FAQ) document that provides clarification on the most commonly asked questions related to the joint CMS/AMA announcement. Please view the [FAQs](#), for more guidance.

Verify the ICD-10 Code is a Valid, Billable Code

<https://www.cms.gov/Medicare/Coding/ICD10/2016-ICD-10-CM-and-GEMs.html>

Downloads




[2016 Code Descriptions in Tabular Order \[ZIP, 2MB\]](#) 

[2016 Code Tables and Index \[ZIP, 16MB\]](#) 

[2016 ICD-10-CM Duplicate Code Numbers \[ZIP, 64KB\]](#) 

[2016 Addendum \[PDF, 79KB\]](#) 






[2016 General Equivalence Mappings \(GEMs\) – Diagnosis Codes and Guide \[ZIP, 1MB\]](#) 

[2016 Present On Admission \(POA\) Exempt List \(Updated 8/20/2015\) \[ZIP, 1MB\]](#) 

[2016 ICD-10-CM Guidelines \[PDF, 1MB\]](#) 

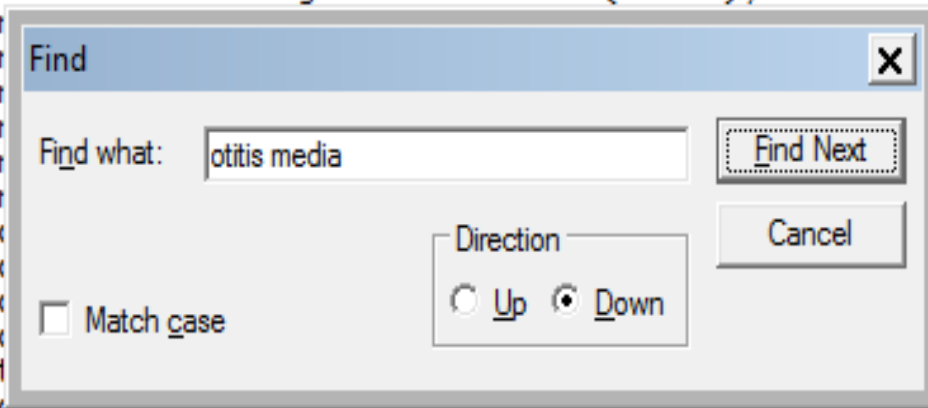
[2016 Reimbursement Mappings – Diagnosis Codes and Guides \[ZIP, 449KB\]](#) 

Verify the ICD-10 Code is a Valid, Billable Code

 icd10cm_addenda_2016	Text Document	1 KB	No
 icd10cm_codes_2016	Text Document	516 KB	No
 icd10cm_order_2016	Text Document	1,314 KB	No
 icd10CodesFiles	Adobe Acrobat Document	318 KB	No
 icd10OrderFiles	Adobe Acrobat Document	398 KB	No

Verify the ICD-10 Code is a Valid, Billable Code

09540	H65	0	Nonsuppurative otitis media	Nonsuppurative ot
09541	H650	0	Acute serous otitis media	Acute serous otit
09542	H6500	1	Acute serous otitis media, unspecified ear	Acute serous otit
09543	H6501	1	Acute serous otitis media, right ear	Acute serous otit
09544	H6502	1	Acute serous otitis media, left ear	Acute serous otit
09545	H6503	1	Acute serous otitis media, bilateral	Acute serous otit
09546	H6504	1	Acute serous otitis media, recurrent, right ear	Acute serous otit
09547	H6505	1	Acute serous otitis media, recurrent, left ear	Acute serous otit
09548	H6506	1	Acute serous otitis media, recurrent, bilateral	Acute serous otit
09549	H6507	1	Acute serous otitis media, recurrent, unspecified ear	Acute serous otit
09550	H651	0	Other acute nonsuppurative otitis media	Other acute nonsu
09551	H6511	0	Acute and subacute allergic otitis media (mucoid) (serous)	Acute and subacut
09552	H65111	1	Acute and subacute allergic otitis media (serous), r ear	Acute and subacut
09553	H65112	1	Acute and subacute allergic otitis media (serous), left ear	Acute and subacut
09554	H65113	1	Acute ar	Acute and subacut
09555	H65114	1	Acute ar	Acute and subacut
09556	H65115	1	Acute ar	Acute and subacut
09557	H65116	1	Acute ar	Acute and subacut
09558	H65117	1	Acute ar	Acute and subacut
09559	H65119	1	Acute ar	Acute and subacut
09560	H6519	0	Other ac	Other acute nonsu
09561	H65191	1	Other ac	Other acute nonsu
09562	H65192	1	Other ac	Other acute nonsu
09563	H65193	1	Other ac	Other acute nonsu
09564	H65194	1	Oth acul	Other acute nonsu
09565	H65195	1	Other acute nonsuppurative otitis media, recurrent, r ear	Other acute nonsu
09566	H65196	1	Oth acute nonsuppurative otitis media, recurrent, bilateral	Other acute nonsu
09567	H65197	1	Other acute nonsuppurative otitis media recurrent, unsp ear	Other acute nonsu



Ongoing Updates for ICD-10

➤ CMS

- Sign up for CMS email updates:

https://subscriptions.cms.hhs.gov/accounts/USCMS/subscriber/new?topic_id=USCMS_608

➤ MHD

- Sign up for MHD email updates:

<https://public.govdelivery.com/accounts/MODSS/subscriber/new>

Guidance

CMS Code list and Guidelines:

<https://www.cms.gov/Medicare/Coding/ICD10/2016-ICD-10-CM-and-GEMs.html>

American Medical Association (AMA) Guidance:

<http://www.ama-assn.org/ama>

CDC:

<http://www.cdc.gov/nchs/icd/icd10cm.htm>

AAPC:

<https://www.aapc.com/icd-10/>

ICD-10 Translation Sites

- Translation websites may assist in narrowing down the potential ICD-10 codes. The provider should still verify the selected code reflects the condition of the participant.
 - <https://www.aapc.com/icd-10/codes/>



The screenshot shows a web interface for ICD-10 translation. At the top, there are two radio buttons: the first is selected and labeled "ICD-9 to ICD-10", and the second is unselected and labeled "ICD-10 to ICD-9". Below the radio buttons is a text input field. To the right of the input field is an orange button with the text "GO". Further to the right, there is a blue link that says "Add to your website".

- Be aware of the disclaimers on the site.

Example ICD-10 Translation

- Type 1 Diabetes Mellitus without complications
 - ICD-9: 250.1
 - ICD-10: E10.9 (E109)

ICD-9 to ICD-10 ICD-10 to ICD-9

[Add to your website](#)

ICD-9 250.01 > ICD-10

CODE	DESCRIPTOR
E10.9	Type 1 diabetes mellitus without complications

AAPC Disclaimer

Note: For a better explanation of the code format, please refer to our [ICD-10 conversion and mapping](#) tutorial. For help with mapping, consider our [ICD-10 mapping services](#).

Disclaimer: This tool is based on the General Equivalency Mapping (GEM) files published by CMS, and is not intended to be used as an icd10 conversion, [ICD-10 mapping](#), or or [ICD-9 to ICD-10 crosswalk](#) tool. Keep in mind that while many codes in ICD-9-CM map directly to codes in ICD-10, in some cases, a clinical analysis may be required to determine which code or codes should be selected for your mapping. Always review mapping results before applying them.









Google ICD-10 code

- Many may have multiple ICD-10 code choices, so choose the most appropriate code

Suppurative and unspecified otitis media H66- >

Use Additional [?](#)

- code to identify:
- exposure to environmental tobacco smoke ([Z77.22](#) )
- exposure to tobacco smoke in the perinatal period ([P96.81](#) )
- history of tobacco use ([Z87.891](#) )
- occupational exposure to environmental tobacco smoke ([Z57.31](#) )
- tobacco dependence ([F17.-](#) )
- tobacco use ([Z72.0](#) )

Includes [?](#)

- suppurative and unspecified otitis media with myringitis

Clinical Information

- Inflammation of the middle ear with purulent discharge.

▶ [H66](#) Suppurative and unspecified otitis media

▶ [H66.0](#) Acute suppurative otitis media

▶ [H66.00](#) Acute suppurative otitis media without spontaneous rupture of ear drum

- ▶ [H66.001](#) right ear
- ▶ [H66.002](#) left ear
- ▶ [H66.003](#) bilateral
- ▶ [H66.004](#) recurrent, right ear
- ▶ [H66.005](#) recurrent, left ear
- ▶ [H66.006](#) recurrent, bilateral
- ▶ [H66.007](#) recurrent, unspecified ear
- ▶ [H66.008](#) unspecified ear

Web Based Translations

- ICD-9 to 10 Bidirectional Crosswalk Tool
 - 2016 ICD-10 CM Codes

<http://icd10cmcode.com/icd9to10conversion.php>

Caution and Disclaimers!



Please use the two steps below to translate ICD-9-CM and ICD-10-CM codes. Please note this tool is not designed to provide perfect matches between the two coding systems. In fact, except for a minority of cases, perfect matches between the ICD-9-CM and ICD-10-CM coding systems do not exist.

ICD-9-CM <=> ICD-10-CM CODE TRANSLATION TOOL

1. Select Conversion Type

2. ICD Code # to be Translated

TRANSLATE CODE

Just launched!!! You are invited to join our [ICD-10 codes discussion forum](#).

IMPORTANT: The ICD-10-CM code/s returned below is/are not completely equivalent to **250.01**.

ICD 10 Code	Description
E10.9	Type 1 diabetes mellitus without complications

Clinician should have Legible and Detailed Documentation to chose the Appropriate Code



What codes should the Provider Use?

- Access Translation Sites to crosswalk the ICD-9 code to ICD-10 Code. Take the ICD-10 code to the CMS mapping, AAPC coding books, and ALL resources to determine the family code ranges. Find the code that demonstrates the clinician's documentation of the service rendered.
- To determine the appropriate and valid code, follow CMS and coding guidelines, and the clinician's documentation from the services rendered.
- Sign up for CMS and MHD email notifications to receive updates.
 - Reference MHD Provider Manuals, Bulletins, and Hot Tips.
 - Remember these are suggested codes, and the provider needs to ensure they represent the condition/services rendered to the participant.

MHD Provider Participant Page


- Access Provider and Participant webpage:
<http://dss.mo.gov/mhd/providers/>.
- This page provides links and resources. Access the provider manuals, hot tips, bulletins, and all program provisions from this page.



Provider Participation


Providers must be enrolled in the MO HealthNet program to provide medical services. Those who participate in the MO HealthNet Program agree to accept MO HealthNet payment as reimbursement in full for any services provided to MO HealthNet participants. A participant cannot be billed for the difference between the MO HealthNet payment and the provider's billed charges. MO HealthNet Managed Care services are provided in accordance with the terms and conditions of the contract between MHD and the MO HealthNet Managed Care health plans. Participants enrolled in MO HealthNet Managed Care access services through the health plan's provider network. The health plan network may include providers not enrolled in the fee-for-service program.

Provider Quick Links

- [Hot Tip of the Week](#)
- [Electronic Health Records Incentive Program](#)
- [Pre-Certification Criteria Documents](#)
- [Implementation of 5010 and D.0](#) 
- [Payment for Primary Care Services](#)

Provider Options

Education and Billing

- [RA remark codes and claim adjustment reason codes](#)
- [Nursing Facility Claims FAQ](#)
- [MO HealthNet Training Workshops](#)  updated 08/05/15
 - [Training Booklets](#)

Browse MO HealthNet

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[General](#)

[Managed Care](#)

[Providers](#)

[Clinical Services](#)

[Participants](#)

Featured Links

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[Calendar of Events](#)

[Nursing Facility Rate List](#)

[Fee Schedules](#)

[Provider Bulletins](#)

[Frequently Asked Questions](#)

[Claims Processing and Payment Schedule](#)

[Electronic/Internet System](#)

[Apply for Electronic/Internet system access](#)


[HIPAA - EDI Companion Guide](#)

- [Webinar Training](#)  updated 10/02/15
- [Audio/Visual Training](#)

General Information

- [Exempt Diagnosis Table](#) 
- [Fee Schedules](#)
- [Outpatient Hospital Radiology Fee Schedule](#) , updated 06/10/15
- [MO HealthNet Guide — Puzzled by the Terminology?](#)  updated 07/07/15

This printable guide explains the various MO HealthNet terms and codes.

- [Benefit Matrix](#) 
shows the various benefits for each of the MO HealthNet programs, and if they also have cost sharing or any co-pays.
- [Provider FAQ](#)

Provider Enrollment

- [Apply](#) to become a MO HealthNet provider
- [Civil rights](#), compliance information
- [Enrollment guide](#), information and requirements for new applicants and existing providers
- [Provider Enrollment FAQ](#)

Provider Manuals

[HIPAA related Code Lists](#) 


[MO HealthNet Forms](#)


[MO HealthNet Provider Search](#)

[Provider Enrollment Application](#)

[Provider Manuals](#)

[Missouri Medicaid Audit & Compliance](#)

[System Maintenance Schedule](#) 

[School District Administrative Claiming](#)


[Other Links of Interest](#)

Provider Bulletins and Hot Tips

Provider Bulletin Webpage:

<http://dss.mo.gov/mhd/providers/pages/bulletins.htm>.

Hot Tips Webpage:

<http://dss.mo.gov/mhd/providers/pages/provtips.htm>.



Access this Provider Bulletin for ICD-10 Information



PROVIDER BULLETIN

Volume 38 Number 4

<http://dss.mo.gov/mhd>

July 30, 2015

International Classification of Diseases (ICD) 10th Revision

CONTENTS

- Implementation Date for ICD-10
- Implementation Date for Prior Authorizations
- Claims Processing and Testing


Access this Hot Tip for Helpful Links and Resources



MO HealthNet Provider Hot Tip of the Week

ICD-10 is Nearly Here!



September 8, 2015

Starting with dates of service on October 1, 2015, and later, claims will require an International Classification of Diseases (ICD), 10th Revision, Clinical Modification (CM)/Procedure Coding System (PCS), medical diagnosis and/or inpatient procedure code. While October 1, 2015, is fast approaching, there is still time to transition to ICD-10. Centers for Medicare & Medicaid Services (CMS) provide many free tools and resources at www.cms.gov/icd10.

The **ICD-10 Quick Start Guide**  outlines 5 steps health care professionals should take to prepare for ICD-10.

On August 7, 2015, CMS posted a complete list of the 2016 ICD-10-CM valid codes and code titles in the **2016 Code Descriptions in Tabular Order ZIP file**  on the **2016 ICD 10-CM and General Equivalence Mappings (GEMs)** web page. Access the file named "icd10cm_2016.txt" in the ZIP file for the list. A similar list of the 2016 ICD-10-PCS valid codes and code titles is available in the **2016 PCS Long and Abbreviated Titles ZIP file**  on the **2016 ICD-10 PCS and GEMs** web page. See the file named "icd10pcs_codes_2016.txt" in the ZIP file for the list.

Use of Unspecified Codes in ICD-10-CM Resources:

- **MLN Matters@ Article SE1518** , "Information and Resources for Submitting Correct ICD-10 Codes to Medicare"
- **ICD-10 Basics MLN Connects National Provider Call** - Call Materials from August 22, 2013
- **More ICD-10 Coding Basics MLN Connects Call** - Call Materials from June 4, 2014
- **ICD-10 Coding Basics MLN Connects Video**  - January 2014

Updated Provider Manuals

➤ <http://manuals.momed.com/manuals/>.



**State of Missouri
MO HealthNet Manuals**



Your complete source for all MO HealthNet related services and support for the State of MO
Find everything you need - all from one convenient portal.

To learn more about the functions and features of the Provider Manuals website, [CLICK HERE](#)

HOME RESOURCE CENTER FORMS QUICK LINKS ABOUT WIPRO INFOCROSSING

AIDS Waiver
Adult Day Care Waiver
Adult Day Health Care - Note: This program ended June 30, 2013
Adult Targeted Case Management
Aged and Disabled Waiver
Ambulance
Ambulatory Surgical Center
Behavioral Health Services
CSTAR
Community Psych Rehab Program
Comprehensive Day Rehab
DD Waiver Manual
Dental
Durable Medical Equipment
Environmental Lead Assessment
Hearing Aid
Home Health
Hospice
Hospital

Medically Fragile Adult Waiver
Nurse Midwife
Nursing Home
Optical
Personal Care
Pharmacy
Physician
Private Duty Nursing
Rehabilitation Centers
Rural Health Clinic Independent
Rural Health Clinic Provider-Based
School District Administration Claiming
School District Administrative Claiming Manual - Effective April 1, 2015
Therapy
Transplant
Youth Targeted Case Management

MHD Changes

- Processing of Part A/C Institutional Crossover Claims will now use the Medicare covered days multiplied by the Medicaid per diem from the pricing file to determine payment.



Prior Authorizations

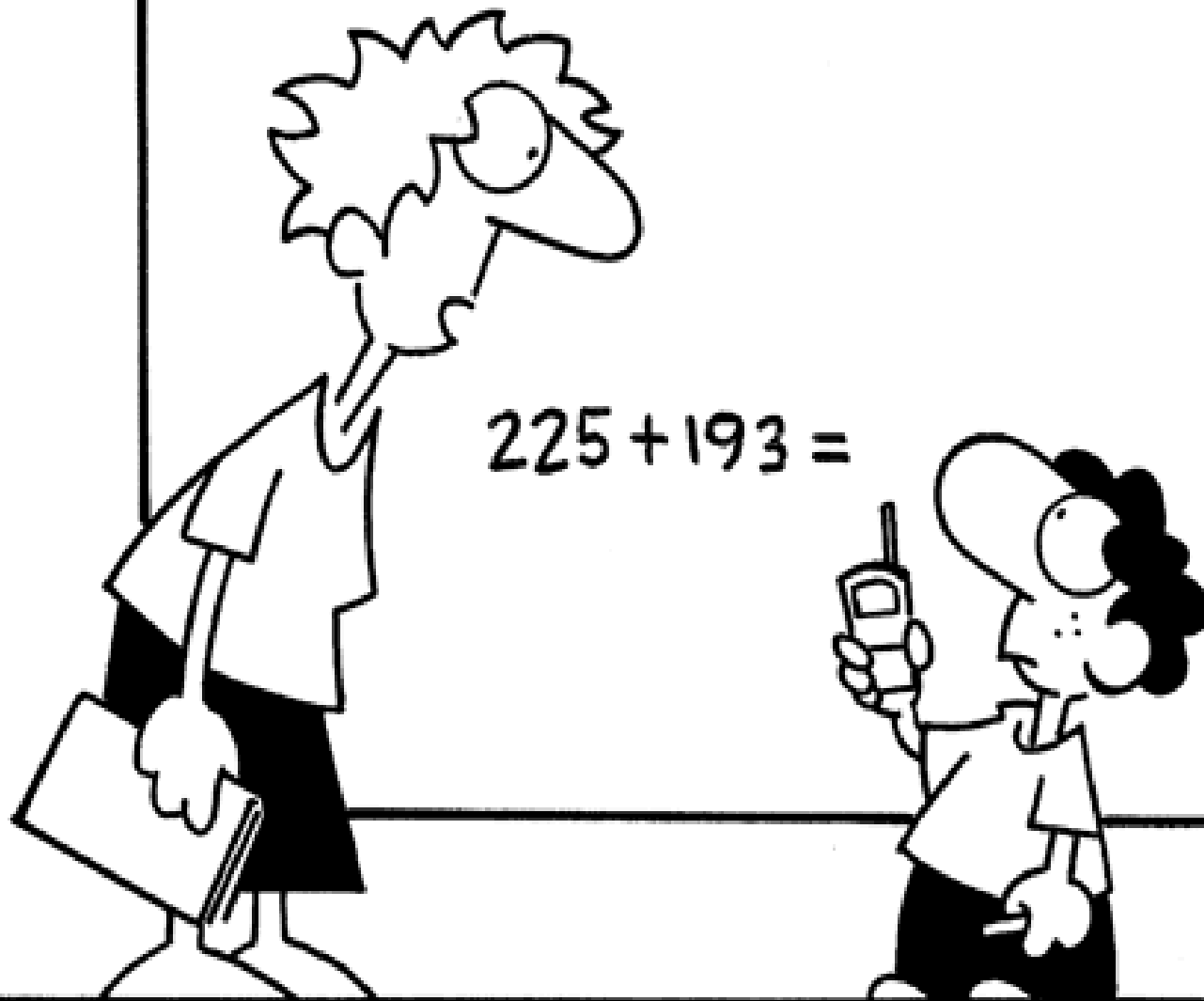


- The provider should not have obtain another Prior Authorization

Reminders

- No Special Checks for providers documenting the incorrect ICD code on the claims.
- Provider must identify the correct ICD Code





$$225 + 193 =$$

GLASBERGEN

“You have to solve this problem by yourself. You can’t call tech support.”

Resources and Contact Information



Technical Help Desk

- MHD Help Desk, **(573) 635-3559**
- **Email:** internethelpdesk@momed.com
- Technical support and assistance for issues with www.emomed.com.
- Establish required electronic claims and RA formats, network communication, HIPAA trading partner agreements



MHD Electronic Billing

www.emomed.com



Login

External Links

State of Missouri Web site
Department of Social Services
MO HealthNet Division

- Provider Information
- Provider Enrollment Application
- Participant Information

Public News



- 10/01/2015
Date Changes For ICD-10 Testing
- 07/05/2015
ERA Process for 835s posting to INET eMOMED
- 03/24/2015
eMOMED Training and Assistance Utilities
- 03/24/2015
Requesting & Accepting NPI Access
- 12/23/2013
ERA Enrollment Form - Enrolling Through eMOMED
- 12/20/2013
Inbound Trading Partner Agreement (eMomed BATCH Users only)
- 12/17/2013
370 EFT & ERA REASSOCIATION (CCD+/835) RULE

Welcome

Welcome to the New MO HealthNet Web Portal



The complete source for all MO HealthNet Participant and Provider related services.

Find everything you need from one convenient portal!

ERA Enrollment

Provider Sign up for Electronic Remittance Advice (ERA)
[Click Here!](#)

Login

User ID

Password

Login

If you are having trouble logging in, [Click Here!](#)
Not registered? [Register Now!](#)

WARNING! THIS SYSTEM CONTAINS GOVERNMENT INFORMATION. BY ACCESSING AND USING THIS COMPUTER SYSTEM, YOU ARE CONSENTING TO SYSTEM MONITORING FOR LAW ENFORCEMENT AND OTHER PURPOSES. UNAUTHORIZED USE OF, OR ACCESS TO, THIS COMPUTER SYSTEM MAY SUBJECT YOU TO STATE AND FEDERAL CRIMINAL PROSECUTION AND PENALTIES AS WELL AS CIVIL PENALTIES.

Public Survey

List of available surveys

[ICD-10 Readiness Survey](#)

As part of our ongoing assessment of ICD-10 readiness, MHD asks all enrolled providers to complete this very short survey.

Finished

Clinical Scenarios

Attention : Coders ICD-10 Survey
Clinical Scenarios to assist in gauging readiness for ICD-10 [Click Here!](#)

Provider Communications Unit

(573) 751-2896

- Email through the MHD web portal:
www.emomed.com.
- Contact with inquiries, concerns or questions regarding proper claim filing, claims resolution and disposition, and participant eligibility questions and verification.

Provider Education

(573) 751-6683

- **Email:** MHD.provtrain@dss.mo.gov.
- Inquiries regarding education, training assistance and scheduling
- Register for Training Today!

<http://dss.mo.gov/mhd/providers/education/>.

Pharmacy & Clinical Services

(573) 751-6963

- Email: clinical.services@dss.mo.gov.
- Policy development, benefit design, coverage decisions, provider and program policy inquiries
- Pharmacy & Medical Pre-Certification Help Desk

(800) 392-8030

- Pharmacy Clinical Authorizations, Edit Overrides, Medical Pre-Certifications.

CyberAccess

- Account setup or technical questions
 - (888) 581-9797 or (573) 632-9797
 - Email: cyberaccesshelpdesk@xerox.com

- CyberAccess web address:
<https://www.cyberaccessonline.net/cyberacce>

- CyberAccess helpful Tips:
<http://dss.mo.gov/cd/info/forms/reference/cyberaccess-helpful-tips.pdf>.



Missouri Medicaid Audit and Compliance (MMAC)

(573) 751-3399

- Email: <http://mmac.mo.gov/>
- Conducts investigations into allegations of fraud, waste and abuse by providers and participants

PO Box 6500

Jefferson City, MO 65102-6500

Provider Enrollment Unit

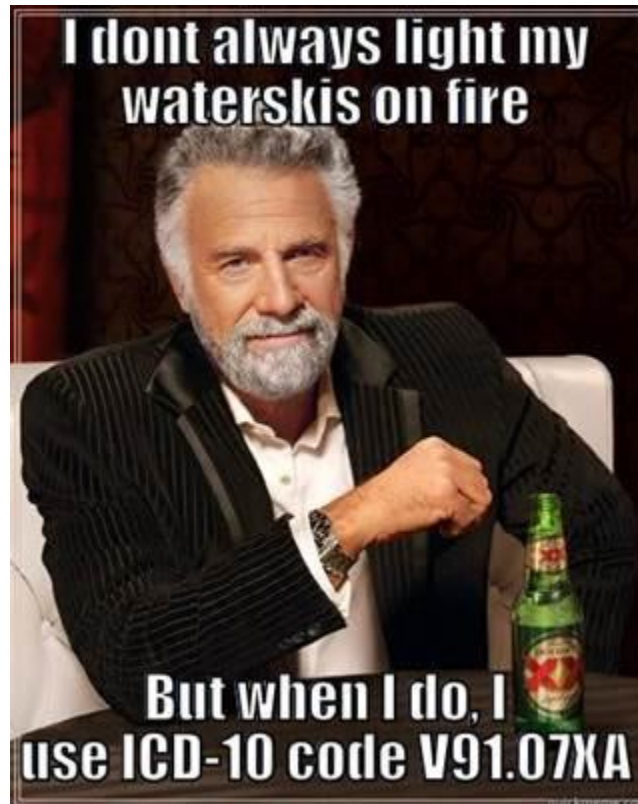
- Email: mmac.providerenrollment@dss.mo.gov.
- Located within MMAC Division
- Inquiries regarding enrollment applications, changes to Provider Master File (addresses, tax identification, ownership, individual's name, practice name, National Provider Identification (NPI) number)

ICD-10 Diagnosis Codes

- **Z56.6 – Other physical & mental strain related to work (ICD-10 CM)**



ICD-10 Diagnosis Codes



ICD-10 Diagnosis Codes



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"Skip all that medical mumbo jumbo and just give it to me straight, Doc. What's the ICD-10 code for this?"