eMOMED Training and Assistance Utilities offers online assistance for providers and their staff members. At the top of the eMOMED website there are four tabs designed to provide the needed assistance as quickly as possible.

**Home**

> Provides all the working aspects of claim/file submission with eMOMED. These options range from participant eligibility to claim/batch file submission along with the claim confirmation and electronic remittance advice.

**Contact**

> This section provides a detailed list of all the departments, what area of expertise they can assist with and the contact information. Contacting the correct department will greatly reduce the amount of time needed to address your questions and concerns and eliminate the need for call transfers.

**Search Center**

> Allows a user to find a wide range of articles, news and other documentation related to the emomed.com application. Searches can also be modified and advanced to locate the specific information being requested.

**Troubleshooting**

> Needing a quick answer to your question? This is the section to search. A quick link to MO HealthNet FAQs and Frequently Asked Questions is provided to get you those fast solutions. If you dont find the needed information there another quick link is provided to the Search Center to do a more refined search and get the resolution.

Each page on the eMOMED website also contains a help screen. At the top right corner of the page is an '**?**' icon. Selecting this icon will provide you with a pop-up that gives a description of each field on that specific page.